



## Fire Damage Restoration Services

**Immediate response:** ATP Restoration is ready to respond 24/7/365 to assess damage and begin the fire mitigation process. A quick and efficient response helps eliminate secondary damage from smoke damage and increases the opportunity that parts of the structure may be able to be saved and contents can be restored. **Fire and Smoke Damage Services Include:**

- **Emergency Services:** Including board-up services and tarping of roof structure that would be necessary to secure the property.
- **Fire and Smoke Damage Restoration:** Proper cleaning and removal of soot is essential to ensure that the structure is free of smoke odor following the restoration process. ATP Restoration uses the latest technology and techniques to ensure that the smoke odor is eliminated.
- **Contents Cleaning:** Following a loss due to fire and smoke damage, salvageable contents of the structure will require cleaning. The contents will be carefully packed and inventoried with pictures taken. They will be taken to a secure warehouse facility for cleaning using the most recent technology.
- **Reconstruction Services:** Once the structure has gone through proper fire and smoke mitigation ATP can provide reconstruction services, offering a true, turnkey solution from start to finish.
- **Dedicated Project Manager:** An ATP Restoration Project Manager will be assigned to your claim working with you and managing the process from start to finish providing weekly emails on progress and goals for upcoming week.

### Frequently asked questions:

1. **How long will the restoration process take?** This depends on the size of the loss. Some small fire losses can be cleaned quickly even with the owners remaining in the home. Larger losses when demolition and reconstruction is necessary will take longer. It is not uncommon for larger losses to take anywhere from six to nine months to be properly mitigated and reconstructed.
2. **Does ATP Restoration work with my Insurance Company?** ATP Restoration works with most insurance companies. We are on several national restoration programs representing most major insurance companies and we work hand in hand with you and your insurance adjuster to determine the scope of work that is required to bring your home or business back to pre-loss condition.
3. **What input will I have in process?** Your dedicated ATP Restoration Project Manager will meet with you to discuss options or changes you would like to make throughout the restoration process.



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